



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 2nd January 2019

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/12/14.

You requested the following information, please also see our response below:

Please could I enquire as to what system your Trust uses to record clinical and non-clinical incidents that occur within the Trust?

Specifically, I would like to know the following:

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?

Yes

2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?

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3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

Yes

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?

Risk, Complaints, Claims, Safety Alerts and CQC standards

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

£45,320

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

Please see table below. Please note this is rounded to the nearest £1.

Financial Year	Cost
2017/18	£45,320
2016/17	£60,875
2015/16	£31,564

2014/15	£29,887
2013/14	£17,565

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust